



«RECIPIENT»  
«ADDRESS» «STREET ADDRESS» «SUFFIX»  
41030 BASTIGLIA MO

## Your NEW Carta Smeraldo

Dear Citizen,

in our municipality, we are going to improve the waste collection service by introducing **new computerised smart bins** for the collection of **unsorted waste, plastic/cans, and paper/cardboard**.

We are very pleased with the high rates of separate waste collection (over 90%) we have achieved, thanks in part to your contribution. With the new bins, we will be able to further improve the quality of collection.

The bins will be in place **from the end of January**.

For users in door-to-door collection areas, the service will not change.



### Why a NEW Card?

Because the new bins will be more technologically advanced and easier to use. You'll also be able to open them using your mobile phone (Android or iOS), and they are more practical because you can close them with a pedal.

In this letter, you will find all the necessary information on how to use the new bins, obtain your new card and activate it immediately on your smartphone.

We remind you that all citizens with a "Pay as you throw" (TCP) contract are required to use the new Carta Smeraldo (and the key for grass clippings and pruning).

To help you with this new feature, on the next page of this letter, **we have included a code** that is already linked to your account. This will allow you to open the new bins using your smartphone, which will act as a virtual Carta Smeraldo.

If you would also like a physical Carta Smeraldo and a key for green waste disposal, you can visit the designated distribution points.

Thank you for your cooperation and please accept our very best wishes.

Paolo Paoli  
**Area Manager, Modena**  
Waste Management Department, Hera S.p.A.

Francesca Silvestri  
**Mayor**  
Municipality of Bastiglia

## Where do I pick up the new Carta Smeraldo?

We look forward to seeing you at the Case Smeraldo **from 14 to 27 January according to the schedule shown in the annex**. Choose the Casa Smeraldo based on your time availability to collect the new Carta Smeraldo.

<b>BASTIGLIA</b>	<b>BOMPORTO</b>	<b>SOLARA</b>	<b>SORBARA</b>
CASA DEL POPOLO	SALA CIVICA TORNACANALE	OFFICE NEXT TO TOBACCONIST	SALA LOMBRICO
Via Parco delle Rimembranze 2	Piazza Matteotti 35	Via I Maggio 25	Piazzetta dei Tigli

*You can continue using the old Carta Smeraldo until you see the new bins installed.*

After 27 January you can go to the Hera Customer Desk in Bastiglia or Bomporto.

## Activate your Virtual Carta Smeraldo now

### **What features does your smartphone need to have to open the bin?**

- ✓ an Android version of 4.4 or higher, or an iOS version of 14 or higher.
- ✓ NFC technology, which must be activated in order to use the mobile phone instead of the Carta Smeraldo. Make sure your smartphone is equipped with this technology and that it is active.
- ✓ you need the most recent version of the "Il Rifiutologo" APP.
- ✓ the "Data traffic" function must be active.

<b>ACTIVATION CODE</b>

**This code is already associated with your contract no. ....**

Read the code and enter it into your smartphone using the "Il Rifiutologo" App.

- ✓ select the menu item "Smarty Bin" ("Cassonetto Smarty") to access the "Add Card" ("Aggiungi Carta") area;
- ✓ enter the activation code;
- ✓ enter the tax code of the holder of the TCP bill;
- ✓ press "Activate" ("Attiva").

The same code can be activated on more than one smartphone, always indicating the same tax code of the holder of the TCP bill with which that code is associated. Multiple Virtual Cards can be activated on the same smartphone.

### **How do you open the bin with this new system?**

- If you're using Android, hold your smartphone near the reader, at the spot where you normally place the Carta Smeraldo, without unlocking the phone or opening the app.
- If you're using iOS, open the app in the "Smarty Bin" section, click the "Dispose" button, and hold the top of your smartphone near the reader.

The Hera Customer Service is available at 800.999.500 for more information.

Visit [www.gruppohera.it/smarty](http://www.gruppohera.it/smarty) or scan the QR Code.



## How will the new bins open?

**Paper/cardboard and plastic/cans bins:** with Carta Smeraldo

(the instructions refer to plastic as an example)



To open the bin, hold the Smartphone or the Carta Smeraldo close to the reader and press the pedal

Insert only PLASTIC and CANS while keeping the pedal pressed

Close the lid by pressing the pedal

**Unsorted waste bin:** with Carta Smeraldo

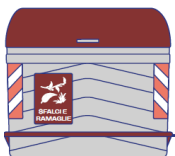


Hold the Smartphone or Carta Smeraldo close to the reader, the drawer will open automatically

Insert the rubbish bag tightly closed

Close the lid by pressing the pedal

**Grass clippings and twigs bin:** with key



To open these bins, you will need **the key** you will be given at Casa Smeraldo.

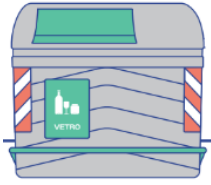
You don't need the Carta Smeraldo.



How?

- ✓ insert the key into the lock on the side of the bin
- ✓ turn the key
- ✓ press the bin pedal to open it
- ✓ insert the clippings (remember not to use bags)
- ✓ release the pedal to close the bin

**Glass bin:** without Carta Smeraldo



For glass collection, all the bottle banks will be replaced with new bins featuring a green lid.

To open the bin, press the pedal. To close it, release the pedal.

## CASA SMERALDO OPENING TIMES

### BASTIGLIA

CASA DEL  
POPOLO

Via Parco delle  
Rimembranze 2

### BOMPORTO

SALA CIVICA  
TORNACANALE

Piazza Matteotti 35

### SOLARA

OFFICE NEXT TO  
TOBACCONIST

Via I Maggio 25

### SORBARA

SALA  
LOMBRICO

Piazzetta dei Tigli

DAY	TIME	PLACE		
Tuesday 14 January	08:30 – 12:30	SORBARA		
	14:30 – 18:30	BASTIGLIA	SOLARA	
Wednesday 15 January	08:30 – 12:30	BASTIGLIA	BOMPORTO	
	14:30 – 20:00	SORBARA		
Thursday 16 January	08:30 am – 12:30 pm and 2:30 pm – 8 pm	BASTIGLIA	BOMPORTO	
Friday 17 January	08:30 – 12:30	BASTIGLIA	SOLARA	
	14:30 – 18:30	BASTIGLIA	SORBARA	
Saturday 18 January	08:30 – 12:30	BASTIGLIA	SOLARA	BOMPORTO
Sunday 19 January	08:30 – 12:30	BASTIGLIA	SORBARA	
Monday 20 January	08:30 – 12:30	BASTIGLIA	SORBARA	
	14:30 – 18:30	BOMPORTO		
Tuesday 21 January	08:30 – 12:30	SORBARA		
	14:30 – 20:00	BASTIGLIA	SOLARA	
Wednesday 22 January	08:30 – 12:30	BASTIGLIA	BOMPORTO	
	14:30 – 18:30	SORBARA		
Thursday 23 January	08:30 am – 12:30 pm and 2:30 pm – 8 pm	BASTIGLIA	BOMPORTO	
Friday 24 January	08:30 – 12:30	BASTIGLIA	SOLARA	
	14:30 – 18:30	BASTIGLIA	SORBARA	
Saturday 25 January	08:30 – 12:30	BASTIGLIA	SOLARA	SORBARA
Sunday 26 January	08:30 – 12:30	BASTIGLIA	BOMPORTO	
Monday 27 January	08:30 – 12:30	BASTIGLIA	SORBARA	
	14:30 – 18:30	BOMPORTO		

**AUTHORISATION FOR THE COLLECTION OF THE SORTED WASTE KIT**

The undersigned (TCP Contract Holder)

.....

AUTHORISES ..... to collect the kit, as:

MEMBER OF HOUSEHOLD NOT HOLDING TCP CONTRACT

OTHER

.....

...

Date .....

Signature of the TCP contract holder .....

Signature of household member .....

**The authorisation must be accompanied by a copy of an ID of the household member**

For more information on the Privacy Policy: [www.gruppohera.it/privacy-policy](http://www.gruppohera.it/privacy-policy)