

Do you have patch or a garden?  
Make compost for your plants! Go to the **drop-off points** and get your free compost! instead of the organic waste cuttings, once decomposed, become a **natural fertilizer**. The Compost and the Compost-Holes, used instead of the organic waste collection service, give the right to a discount on the Tari of **5 € and 10 € per year** for each member of the family.

## Home composting

**4 €/conferment**  
(for a max. of 12 €/year)

**0,15 €/kg**

**INCENTIVE**

Large-size Bulky and WEEE Waste of electric and electronic equipment.

Paper, cardboard, glass packaging, plastic packaging, batteries, vegetable oil, mineral oil and metal packaging.

**TYPE OF WASTE**

**Differentiated waste, savings are guaranteed!**  
If you bring the waste to the ecologic station, you can receive incentives! It is written in the municipal environmental regulation.

In every Municipality of your province there is at least one **drop-off points** (you can use the one that is most convenient for you). If you want to know the opening times, the discounts or if you have any doubts about the waste to bring, **download the Rifiutologo app** or **consult the website [www.gruppohera.it](http://www.gruppohera.it)**, or call **Hera customer service**.

## DID YOU KNOW THAT...?

## RECYCLING WELL MAKES THE DIFFERENCE!

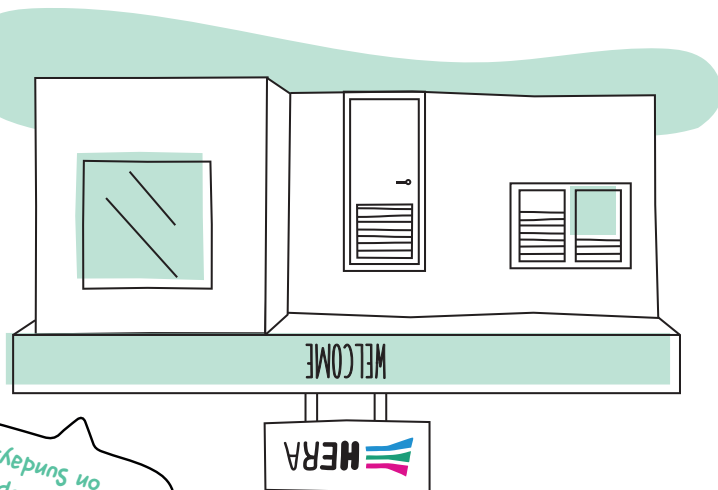


Our waste can still do a lot for us, and we have to do very little for it: **just separate it correctly and recycle it**. It's easy, and useful for all. Let's do it together!

## LET'S TAKE A WALK TO THE DROP-OFF POINTS!

In addition to street and home collection there are the **drop-off points**: here you can bring directly different types of urban waste. It's the most sustainable environmental solution and of lesser impact for the collection of many types of waste, domestic and similar to domestic, because here the waste is recovered, recycled or disposed of in a controlled manner. You can deliver the materials to all Hera' drop-off points on **the provincial territory**: it's enough to present the environmental hygiene bill and / or the health insurance card of the account holder. Not all materials can be brought here: the waste that cannot be taken is asbestos, fiberglass, rock wool, tar paper, bituminous slated sheath, fiberglass, drywall, etc. You must bring the waste **already separated**. Drop-off points are also open on Sunday.

I'm also open on Sunday!



## DO YOU NEED ANY INFORMATION?

Here are our Customer Services' contacts:

**Household utilities**  
**800.999.500 (free call)**

From Monday to Friday: 8.00 am – 10.00 pm  
Saturday: 8.00 am – 6.00 pm

**Non-domestic users**  
**800.999.700 (free call)**

From Monday to Friday: 8.00 am – 10.00 pm  
Saturday: 8.00 am – 6.00 pm

## Web site

**[www.gruppohera.it/clienti](http://www.gruppohera.it/clienti)**  
Discover all the services of your Municipality.

## App "Il Rifiutologo"

**[www.ilrifiutologo.it](http://www.ilrifiutologo.it)**  
Check out the web site or download the mobile App "Il Rifiutologo" from App Store or Google Play.



Drop-off points opening hours?

Doubts about the recycling collection?

It knows!



**il Rifiutologo**

Ask to:



WASTE HAS STILL SO MUCH TO GIVE US.



Famiglie

## THE RECYCLING COLLECTION

in your Municipality

## THE RECYCLING COLLECTION: DO IT WELL!



### Organic

Food: (e.g. kitchen waste) and vegetables (e.g. flowers, cut plants), paper towels, compostable bags, ash.



### Paper and cardboard

Newspapers, books, paper bags, boxes of paper, beverage cartons, paper cups and paper trays (empty), pizza boxes without any food residue.



### Plastic

Plastic packaging emptied of its contents (bottles, trays), shopping bags, plastic dishes.



### Glass

Glass containers (bottles, glasses, glass jars).



### Aluminium

All steel or aluminum packaging: cans, bottle tops, tins, jars, tinfoil, exhausted spray cans for food and personal hygiene (without danger symbols, harmful symbols).



### Mixed waste

Cigarette butts, receipts, diapers, sanitary napkins, animal litter, textile rags, toys, inflatables, etc. In general, all waste that cannot be separated.



The waste listed above must be thrown away: into the bins in the areas with **street collection** and in the appropriate containers (according to bin collection days) in the areas with **door-to-door collection**.



### Bulky waste

Mattresses, bed bases, couches, tables, chairs, furniture.



### RAEE - WEEE Waste of electric and electronic equipment

Electrical devices/batteries for example domestic appliances, computers, televisions, mobile phones, neon, led that you can bring to the drop-off points.



### Vegetable waste

Grass clippings, twigs, plant cuttings, leaves, garden waste, etc. **For small amounts**

- you can throw it in the dedicated bins (where there are - where available);
- in areas with door-to-door integral collection you can expose (leave) small amounts of clippings of grass (grass clippings) (not pruning plant cuttings, maximum 4 compostable bags, no more than 10 kg each) next to the organic bin on dedicated collection days.

**For more (larger) quantities:**

- you can go to the drop-off points;
- you can ask for the free home collection service to (from) customer services.



Bulky waste, large-size WEEE and Vegetable waste can be collected directly at home with an appointment by calling customer services.

**Dumping waste on public land degrades the natural and urban environment, and it is prohibited by law.**



### Edible oils

Oils used in the kitchen for cooking, to season or to fry, and those used to preserve food in jars. The oil must be collected cold in a plastic bottle (maximum diameter of 18 cm) well closed.

You can bring it, **to the drop-off points**, even in dedicated street containers; to know the updated list of street containers **download the app Il Rifiutologo** or consult online [www.ilrifiutologo.it](http://www.ilrifiutologo.it)

Reminder: oils must never be thrown into the sink or dispersed in the environment, because they clog the pipes and pollute. If it is collected correctly, oil is a completely recoverable waste.



### Medications

Unexpired drugs, if stored properly, can be collected and used for charitable purposes.

Find the collection point on our website [www.gruppohera.it/farmacoamico](http://www.gruppohera.it/farmacoamico)

Instead, with the drugs which have expired and cannot be reused, remove the wrapper and the packaging insert and bring it them to the **drop-off points** or you can throw them in the appropriate containers outside pharmacies.



### Hazardous urban waste

They are materials containing or that have contained toxic and flammable substances and they have the relative danger symbols on the packaging (e.g. exhausted spray cans with the symbol of danger, paints, solvents, dyes, insecticides, mineral oils, engine oil, oil filters, cells and batteries, etc.).

Bring them to the **drop-off points**, separate them from other waste. Remember that batteries are dangerous waste because they contain heavy metals. Collect separately and then take them to the drop-off points, also you can throw them in the appropriate containers at retailers, schools, supermarkets, etc.



### Asbestos

Asbestos is a dangerous waste: **for certain quantities**, families can book **free collection** at home (disassembled and properly handled and packaged). First, you must apply for authorization, the **method may differ** according to your municipality. For more information call **customer services**.

### BE VERY CAREFUL WHERE TO DISPOSE OF THIS WASTE:

- Do not throw **containers and objects in pyrex and ceramic** into the glass but in the **drop-off points**;
- do not throw **diapers** into the paper or organic container, but into **mixed waste**;
- **plastic items that are not packaging** e.g. toys do not go into plastic, but into **mixed waste**, if bulky at the drop-off points.

## RE-USE FIRST AND FOREMOST!

What you no longer need, if still in good condition, could be used by someone else: clothes, books, toys, furnishings, washing machines, refrigerators... You can donate the objects that are still usable to **non-profit organizations in your area**. To know the updated information consult the website [www.gruppohera.it/cambiaifinale](http://www.gruppohera.it/cambiaifinale). If the material cannot be recovered, bring it to the **drop-off points**.

## ASK THE RIFIUTOLOGO: IT KNOWS!

If you have any doubts about recycling, ask the **Rifiutologo**: it's an environmental services digital guide, it's a free app available for iOS and Android.

You can find real-time information on waste and where to dispose of it, the services offered and the types of waste collection present in each Municipality, street and number.

Download Rifiutologo now on the **App store** or on **Google Play** or check out the website [www.ilrifiutologo.it](http://www.ilrifiutologo.it), you won't be able to stop using it!

